

STUDENT SENATE BILL 2024-1054

TITLE: Resolution Advocating for Improved WiFi Quality at University of Florida Libraries

AUTHOR(S): Minority Party Leader Nathaniel Pelton

SPONSOR(S): Senator Chalisa Budhai, Vice President of Volunteers for International Student Affairs Hana Ali, Senator Arturo Zárrate, Senator Meagan Lamey, Senator Allan Rivera Jaramillo, Senator Raj Mia, Senator Sarah Hoffer, Senator Elizabeth Insuasti, Senator Isha Khan, Senator Hunter Monson, Pride Student Union President Jonathan C. Stephens, Senator Anghelo Gangano

WHEREAS, the University of Florida boasts seven libraries, including the Architecture and Fine Arts Library, Education Library, Health Science Center Libraries, Library West, Marston Science Library, and Smathers Library [1]; and,

WHEREAS, the University of Florida offers free access to Eduroam, an international wireless service provider with hotspots in over 100 countries, at its libraries and across campus [2][3]; and,

WHEREAS, various public universities across the United States using Eduroam have reported consistent connectivity issues with the service, including North Carolina State University [4], the University of Maryland [5], and the University of California Davis [6]; and,

WHEREAS, University of Florida student Aryan Shah posted to Candor, a platform where students can communicate with senators on issues they care about, on August 25, 2023, stating their frustration with the slowness of UF WiFi, and expressing complications with opening class assignments without buffering or slowness; and,

WHEREAS, high-speed internet connectivity is essential for student engagement with online research, access to academic resources, timely completion of assignments, and the assurance of equal education opportunities for all; now,

THEREFORE, LET IT BE RESOLVED that the University of Florida Student Senate advocates for immediate action to be taken by the University of Florida Information Technology (UFIT) and the University of Florida Administration to improve the quality of WiFi at UF Libraries.

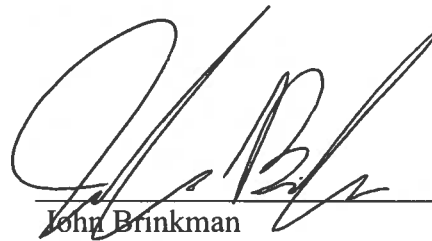
THEREFORE, LET IT FURTHER BE RESOLVED that the University of Florida Student Senate commits to work closely with UFIT and the University Administration to identify and

implement solutions to address the connectivity issues using the Eduroam network at University Libraries.

THEREFORE, LET IT FURTHER BE RESOLVED that the University of Florida Student Senate calls upon University Administration to regularly communicate with the Student Senate the progress in improving wireless connection in libraries and solicit feedback from students on the implementation of such solutions.

Proviso: A copy of this resolution shall be sent to UFIT Chief Information Security (CIO) Officer Rob Adams, UFIT Director of Data Platform and Analytics Jim Freymann, UFIT Associate Vice President and Deputy CIO of Infrastructure and Communication Technology Saira Hasnain, UFIT Director of Customer Experience and Resource Planning Alicia Turner, Dean of University Libraries Judith C. Russell, and Associate Director for Faculty Affairs, Access, and Technical Services Ben Walker.

- [1]<https://communications.uflib.ufl.edu/at-a-glance/#:~:text=UF's%20libraries%20consist%20of%20seven,the%20Levin%20College%20of%20Law.>
- [2]<https://elearning.ufl.edu/media/elearningufledu/keep-teaching/Connectivity-Options.pdf>
- [3]<https://eduroam.org/>
- [4]https://www.technicianonline.com/news/students-face-connectivity-problems-with-campus-wi-fi-network-eduroam/article_c7b6d1e2-bd4d-11ed-a207-f7959b8dc7f7.html
- [5]<https://dbknews.com/2022/09/27/eduroam-wifi-connectivity-complaints/>
- [6]https://www.technicianonline.com/news/students-face-connectivity-problems-with-campus-wi-fi-network-eduroam/article_c7b6d1e2-bd4d-11ed-a207-f7959b8dc7f7.html



John Brinkman
Senate President

2/7/2024
Date